

SERVICE TEAM



Responsive – Reliable – Proactive – 24 HOUR SERVICE

**For EMERGENCY SERVICE Call: 877.503.2972, Option #9 or
Visit: [AmericanCrane.com/Emergency](https://www.AmericanCrane.com/Emergency)**

To Schedule a Routine Visit Call: 877.503.2972, Option #3

American Crane & Equipment Corporation (ACECO) provides 24/7 response to all your overhead crane and hoist needs. This includes OSHA inspections, preventative maintenance and emergency repair. The management and technicians at American Crane & Equipment Corporation are dedicated to effective, cost efficient solutions for all of your service requirements.

OUR SERVICES INCLUDE:

- ✓ 24/7/365 Days of Service
- ✓ OSHA Inspections
- ✓ Preventative Maintenance
- ✓ On-Site Service & Repair
- ✓ Crane & Hoist Inspections, Modifications and Rebuilds
- ✓ Free Site Visits to Evaluate Customers' Needs and Provide Competitive Quotes
- ✓ Columbus McKinnon (CMCO) Certified Crane Inspectors
- ✓ Large Stock Inventory of Crane Components & Parts (including American Crane (ACECO), Munck and CMCO brands: CM, Coffing, Yale, Shaw Box, Budgit and Chester)
- ✓ Certified CMCO Warranty & Repair Center
- ✓ In-House Engineering & Manufacturing Support

FAQ

<p>Our equipment is subject to strict OSHA standards. Are your technicians trained to abide by these standards?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Our technicians are certified to meet all current inspection codes and standards, assuring full compliance with OSHA requirements.</p>
<p>Do you perform monthly and yearly preventative inspections and what do they include?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Inspections include lubrications, adjustments and minor repairs to keep your equipment in top working condition and reduce unplanned breakdown costs.</p>
<p>We need parts NOW... can you supply parts today?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>We have a large inventory of over a million dollars in crane parts and components, including brands such as American Crane (ACECO), Munck and Columbus McKinnon (CMCO): CM, Coffing, Yale, Shaw Box, Budgit & Chester We also stock our service trucks to anticipate most of your part replacement needs.</p>
<p>Do your technicians work on all types, makes and sizes of cranes and hoists?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Absolutely! We inspect, service and refurbish all types, makes and sizes of cranes and hoists, reliably and cost effectively.</p>
<p>Does your company offer load testing?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>We have the capacity to load test up to 200 tons utilizing certified steel weights.</p>
<p>Is your facility a certified repair center?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>We are a major certified warranty and repair center for our products as well as Columbus McKinnon (CMCO) and Munck</p>
<p>Are your inspection prices competitive?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>We offer competitive prices and free site visits to evaluate your service needs.</p>
<p>Does your company manufacture equipment for specific applications?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>We offer competitive prices and free site visits to evaluate your service needs.</p>
<p>Can your technicians rebuild an existing crane?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Our services range from part replacements to complete rebuilds/overhaul on all types, makes and sizes of cranes and hoists.</p>
<p>Will your service technicians provide detailed monthly and annual inspection reports?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>At the end of each working day, our technicians will supply a complete service report detailing the work completed, noting any potential problems in regard to safety and downtime. A findings report, outlining all necessary repairs and pricing, will also be provided for each piece of equipment.</p>
<p>Can I schedule a routine site visit by email, by phone? What if it's an emergency?</p>	<p><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>The process of reporting EMERGENCY equipment failure is as simple as calling 877.503.2972, Option #9 for EMERGENCY or visiting AmericanCrane.com/Emergency Service. Your request for EMERGENCY crane or hoist service will be routed to our service management center and will be answered promptly. To schedule a Routine Visit call 877.503.2972, Option #3.</p>



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